

*To Be a Good Company*



TOKIO MARINE  
INSURANCE GROUP

PT Asuransi Tokio Marine Indonesia

# Profil Perusahaan

## Company Profile



**A-**  
Excellent

PT Asuransi Tokio Marine Indonesia has been assigned a Financial Strength Rating of A- (Excellent) by A.M. Best.

# Tokio Marine Group

Didirikan pada tahun 1879, Tokio Marine dikenal sebagai perusahaan asuransi pertama yang beroperasi di Jepang dan salah satu grup asuransi terbesar di dunia. Tokio Marine Holdings, Inc. adalah perusahaan induk asuransi dari Grup Tokio Marine di bidang asuransi umum domestik, asuransi jiwa domestik, bisnis asuransi internasional, dan bisnis keuangan dan umum.

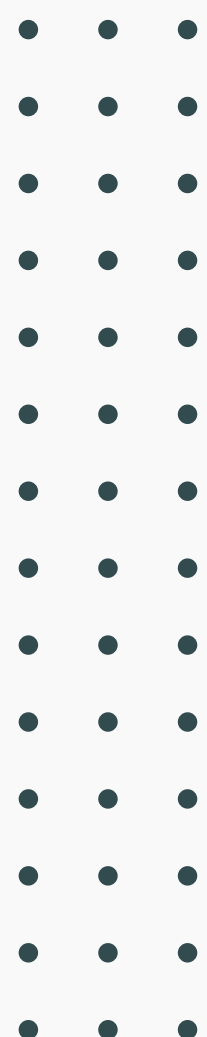
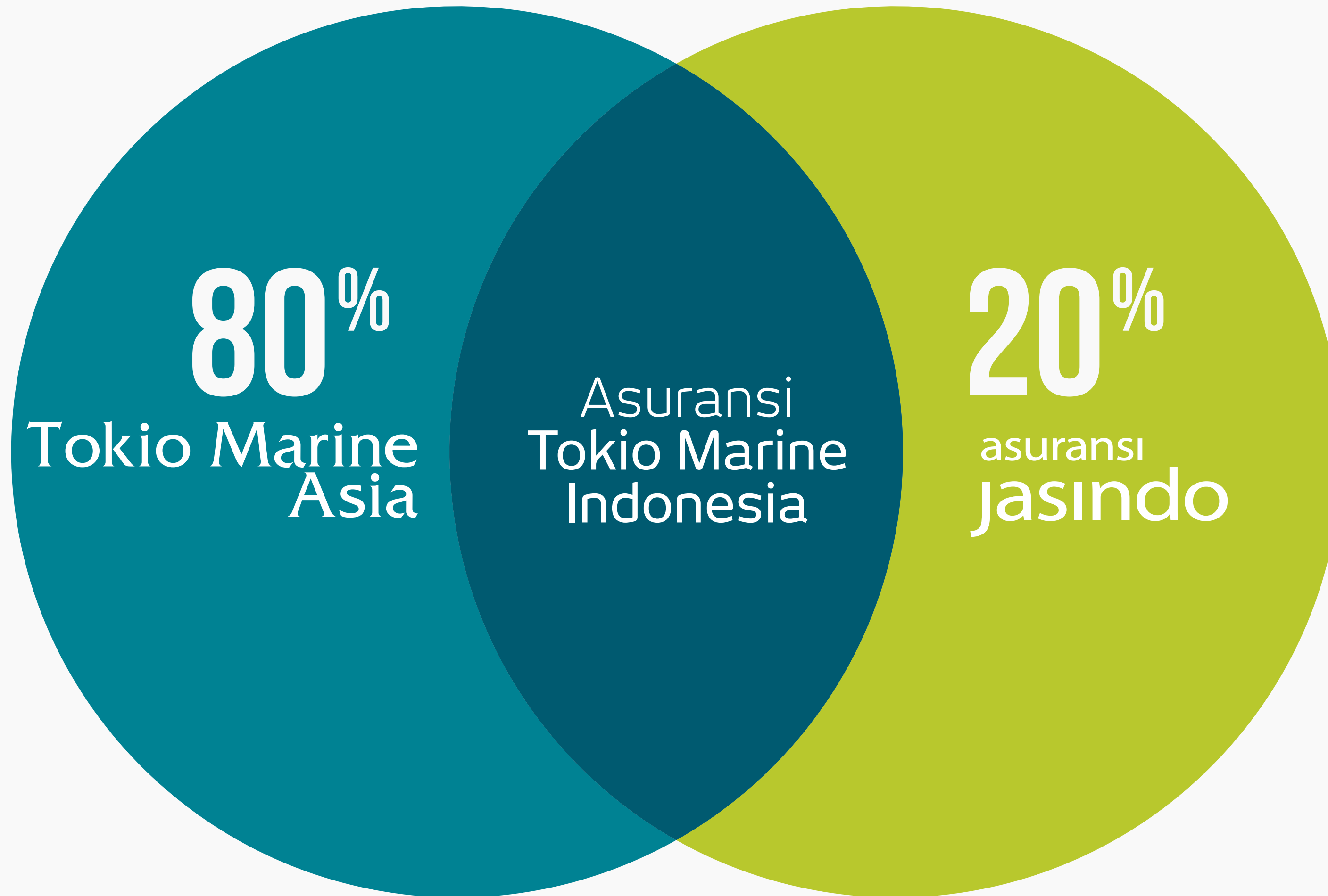
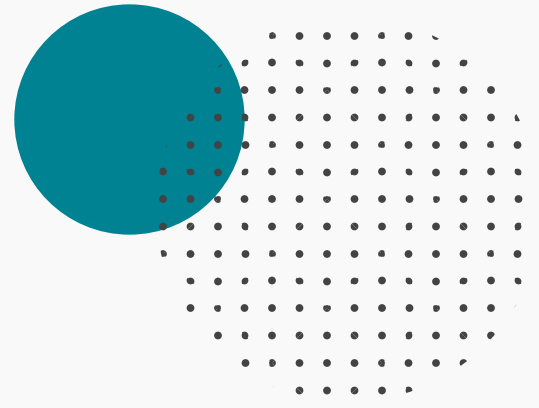
Grup Tokio Marine telah beroperasi di seluruh dunia yang menjangkau 46 negara dan wilayah. Berdasar pada filosofi perusahaan "kepercayaan pelanggan adalah dasar dari semua kegiatannya", Grup Tokio Marine akan terus memenuhi kebutuhan dan harapan pemangku kepentingan dengan tetap meningkatkan nilai perusahaan untuk menjadi grup asuransi global yang tumbuh secara berkesinambungan.

Established in 1879, Tokio Marine is recognized as the first Japanese-operated insurance company and one of the largest insurance groups in the world. Tokio Marine Holdings, Inc. is the insurance holding company for Tokio Marine Group, which undertakes the domestic non-life insurance, domestic life insurance, international insurance, and financial and general businesses.

Tokio Marine Group operates a worldwide network that spans in 46 countries and regions. Based on its corporate philosophy of "customer trust as the foundation of all its activities", Tokio Marine Group will continue to meet the needs and expectations of its stakeholders while steadily raising corporate value to become a global insurance group that achieves sustainable growth.



Tokio Marine Holdings Inc. Headquarters

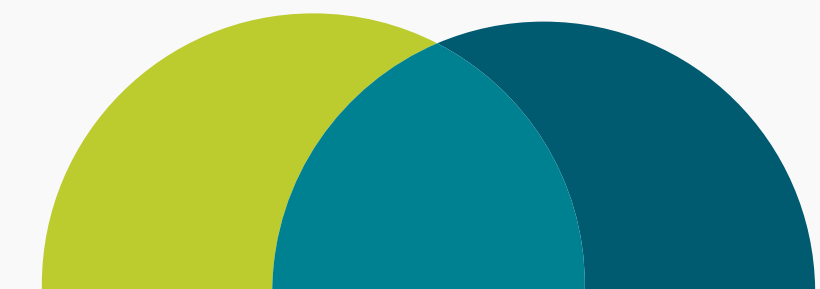
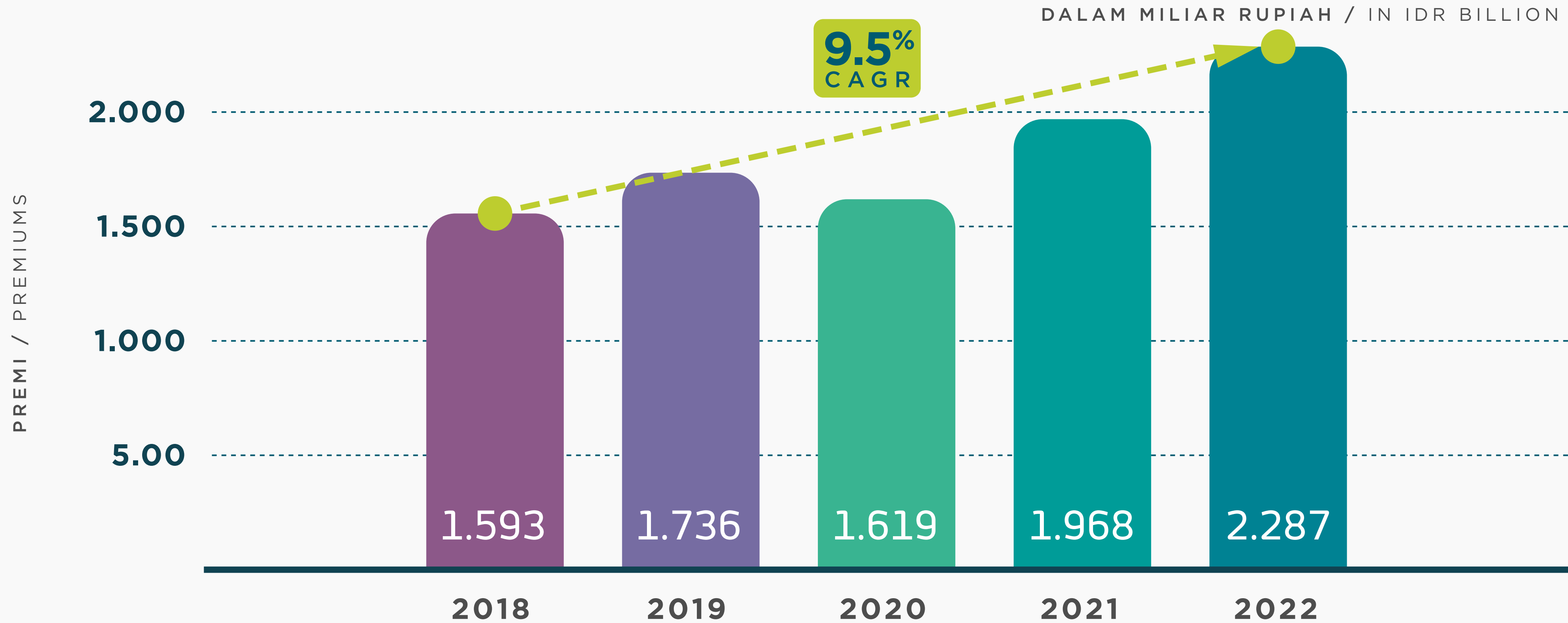
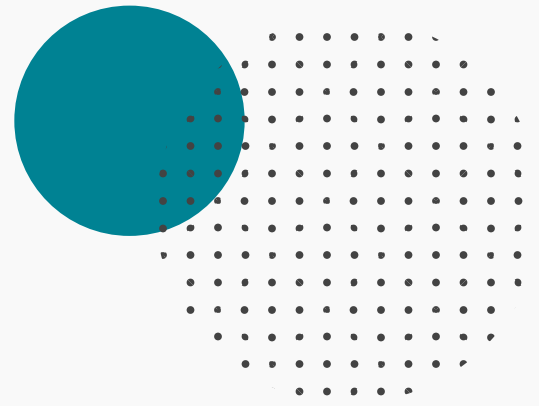


PT Asuransi Tokio Marine Indonesia merupakan perusahaan patungan antara Tokio Marine Asia Pte Ltd dan PT Asuransi Jasa Indonesia yang telah beroperasi sejak tahun 1975.

PT Asuransi Tokio Marine Indonesia is a joint venture between Tokio Marine Asia Pte Ltd and PT Asuransi Jasa Indonesia, operating since 1975.

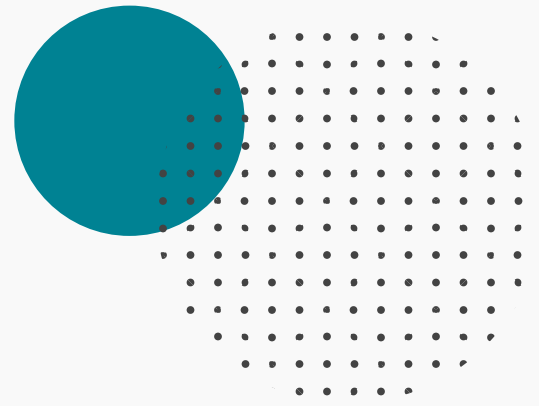
# Premi Bruto 2022

## Gross Written Premiums 2022

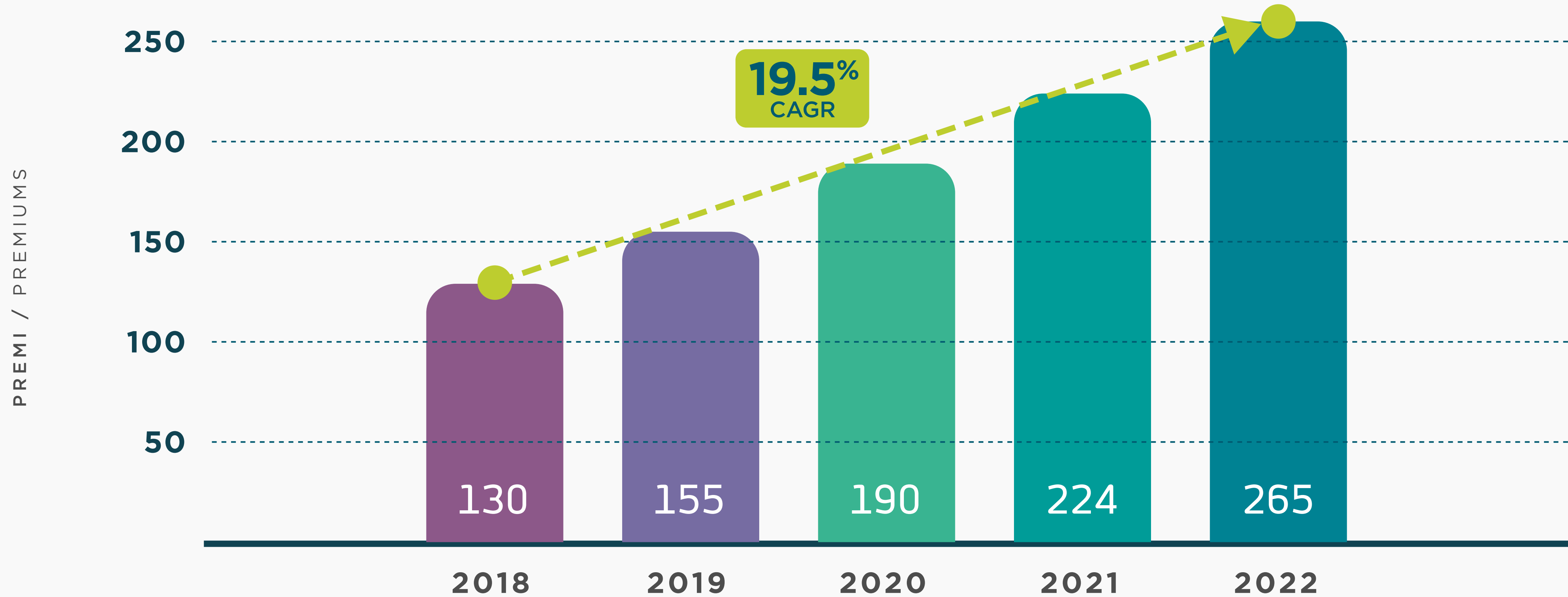


# Labas Bersih Setelah Pajak 2022

## Net Profit After Tax 2022



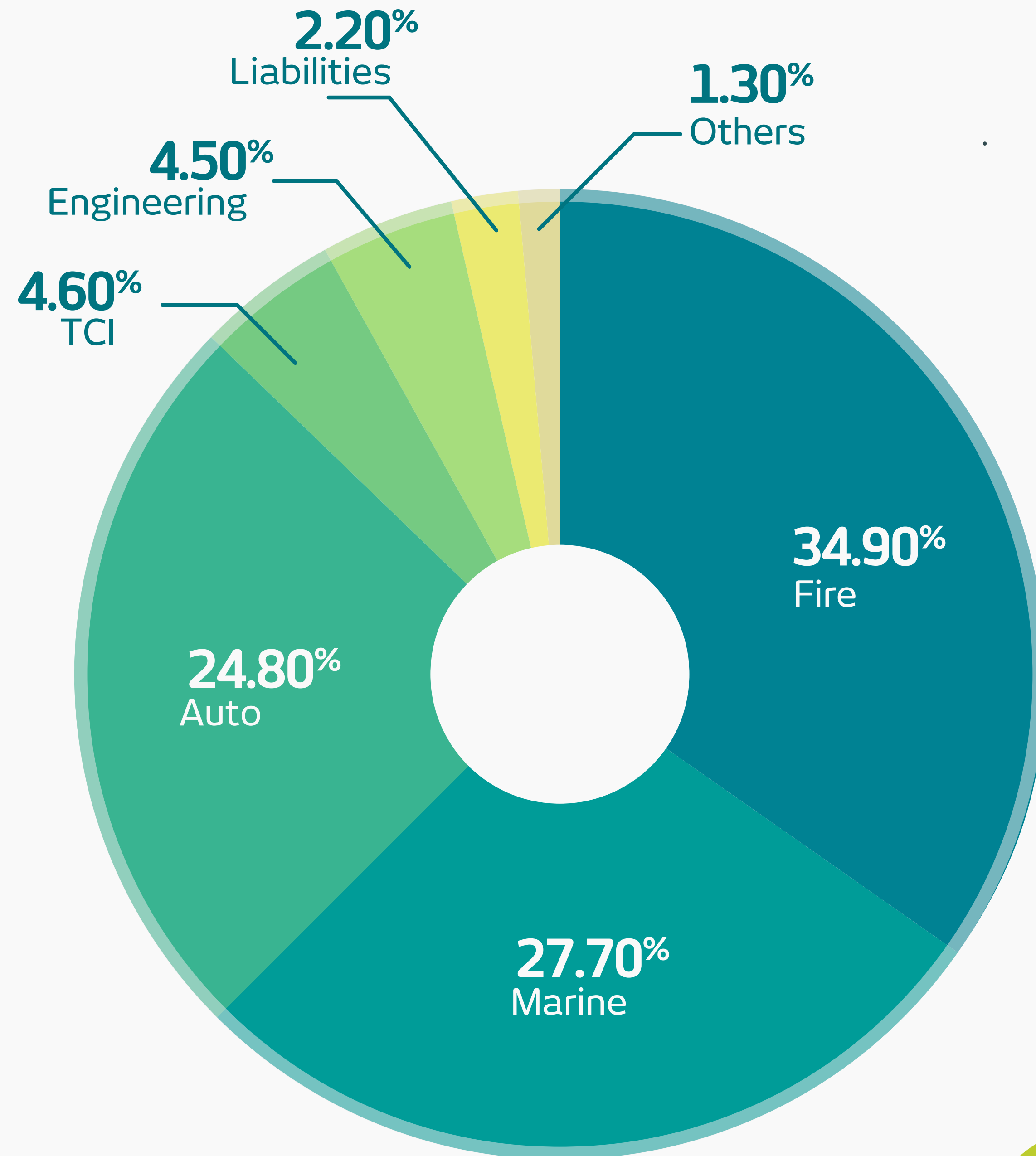
DALAM MILIAR RUPIAH / IN IDR BILLION

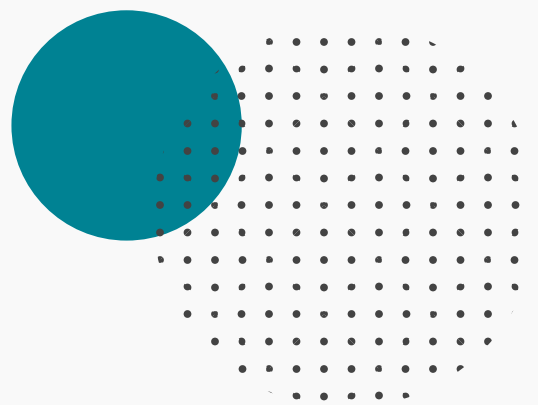


# Premi Bruto Berdasarkan Lini Bisnis

Gross Written Premiums by Line of Business

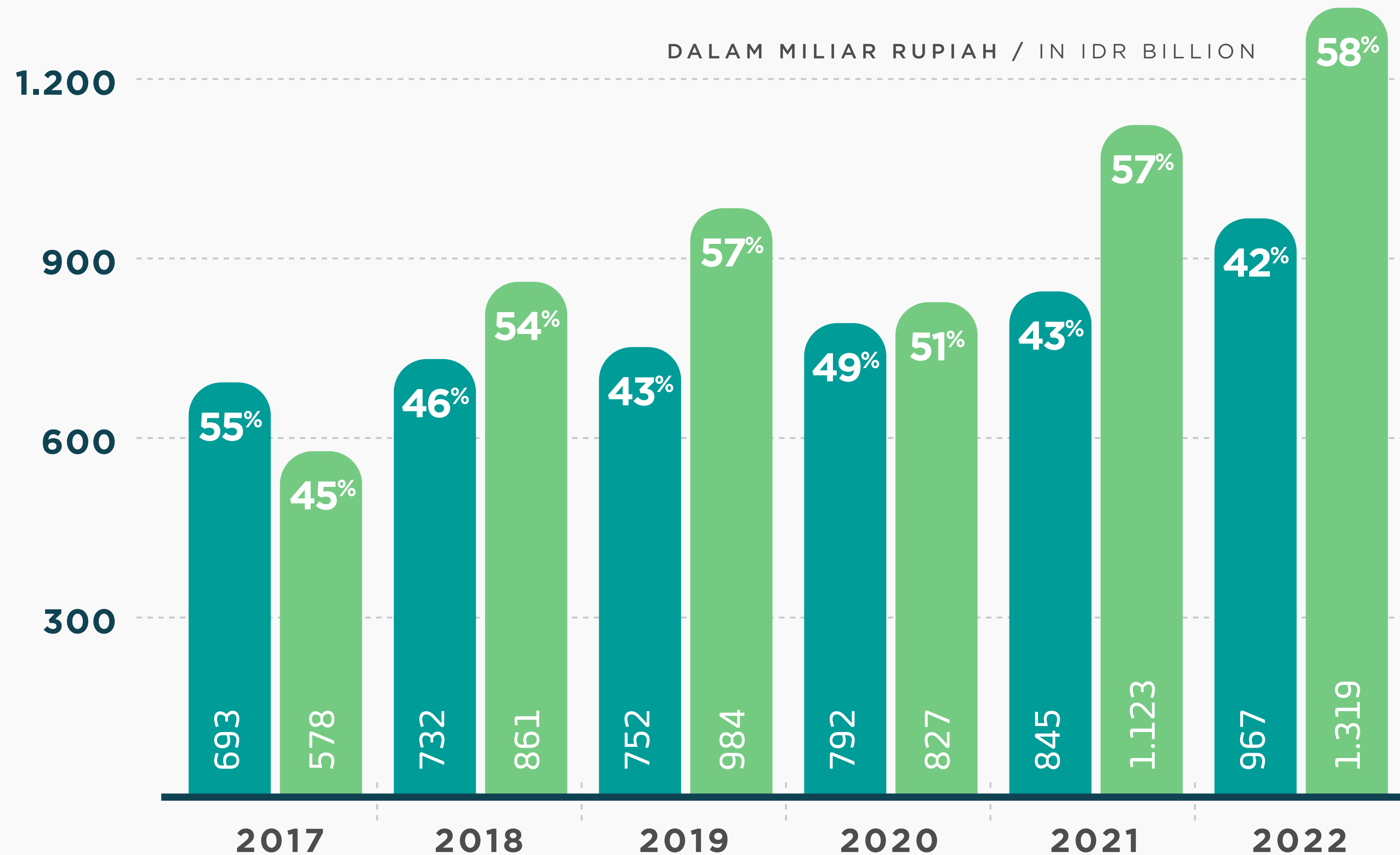
Berdasarkan Premi Bruto 2022  
Based on Gross Written Premiums 2022

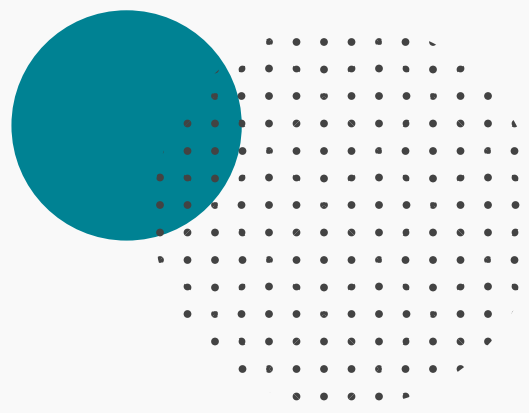




**We are committed to expand more into the Local Business**

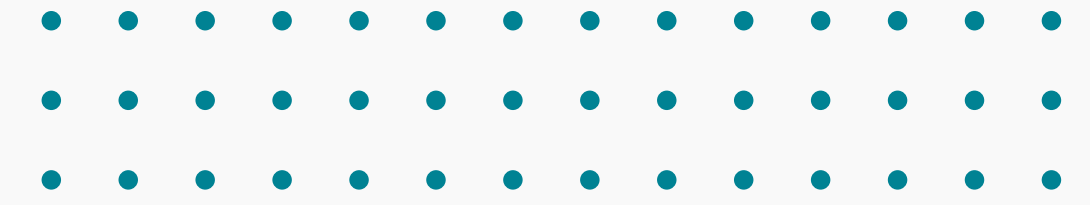
-  J-BIZ
-  LOCAL





Tokio Marine Indonesia

# FACT SHEET



**Ranked 14<sup>th</sup>**

Tokio Marine Indonesia Ranked 14<sup>th</sup> in the General Insurance Market Based on Gross Written Premium 2022



**Ranked 2<sup>nd</sup>**

General Insurance Company with Excellent Financial Performance category GWP between IDR 1 – 2.5 Trillion (Infobank Insurance Ratings 2022)



**Excellent Performance**

5 years in a row with title 'Excellent Financial Performance' from 2017-2021 based on Infobank Insurance Awards 2022



**410 Employees\***

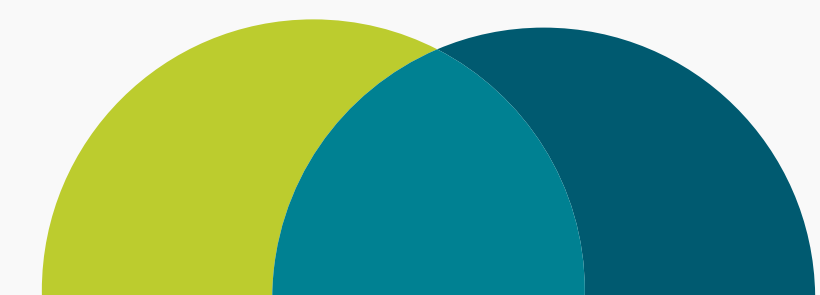
410 professional employee.

\*per Dec 2022



**48 Years Expertise**

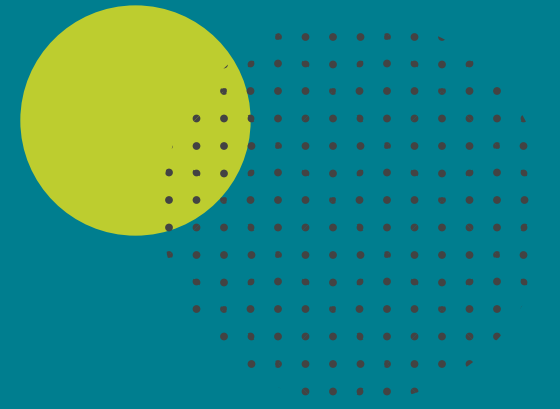
More than 48 Years Experienced in Indonesia





# Peringkat Kekuatan Keuangan

Financial Strength Rating



**A-**  
Excellent

PT Asuransi Tokio Marine Indonesia telah diberikan Peringkat Kekuatan Keuangan A- (Excellent) oleh A.M. Best.

PT Asuransi Tokio Marine Indonesia has been assigned a Financial Strength Rating of A- (Excellent) by A.M. Best.



# Penghargaan Awards



## Excellent

For Financial Performance  
2018-2022

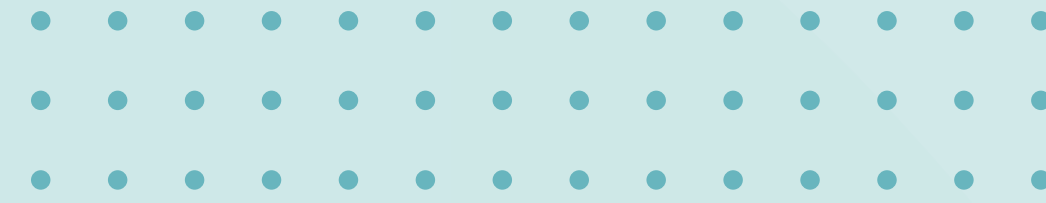
PT Asuransi Tokio Marine Indonesia was awarded the Golden Trophy on July 27, 2023, for its ability in maintaining the financial performance of "Excellent" during 2018-2022.



- **Infobank Insurance Awards 2023**
- **Media Asuransi Awards 2023**
- **Infobank Insurance Awards 2022**
- **Infobank Insurance Awards (Golden Trophy) 2022**
- **Media Asuransi Awards 2021**
- **Infobank Insurance Awards (Golden Trophy) 2021**
- **Infobank Insurance Awards 2020**



To Be a *Good Company*



TOKIO MARINE  
INSURANCE GROUP



**WE PROVIDE SOLUTION AND  
EXCELLENT SERVICES THAT  
YOU NEED**



# Produk Perorangan

Personal Products



**Kendaraan Bermotor**  
Automobile



**Tanggung Jawab Hukum**  
Liability



**Perjalanan**  
Travel



**Harta Benda**  
Property



**Kecelakaan Diri**  
Personal Accident



**Mikro**  
Micro

# Produk Korporasi

Corporate Products



**Kendaraan Bermotor**  
Automobile



**Tanggung Jawab Hukum**  
Liability



**Rekayasa**  
Engineering



**Harta Benda**  
Property



**Pengangkutan**  
Marine Cargo



**Aneka**  
Miscellaneous

# Layanan Services



## 24 Hours Contact Center

24 Hours contact centre to provide various information related to products, services or filling the claims



## Risk Engineering Survey

Customized survey service as part of risk management quality and giving recommendations for our client how to reduce the risks



## API System Integration

We provide system-to-system connection to automate business process integration, keep the data in sync and enhance productivity without human interruption



## Worldwide Claim Settling Agent

We have more than 250 claim settling agents specialized in marine cargo insurance worldwide



## AI-powered Fraud Detection

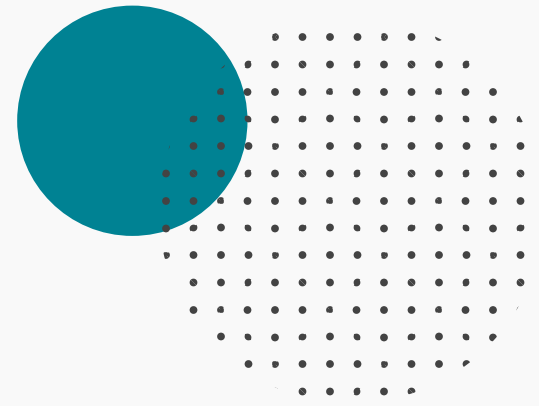
Analyze claim using advanced technologies, including AI, to effectively detect fraudulent insurance claims



## Multi-Channel Payment Solutions

We offering customers to carry out the payment process in an easy, secure and comfortable way via credit card, virtual account, e-wallet and QRIS.





# Beragam Mitra Kami

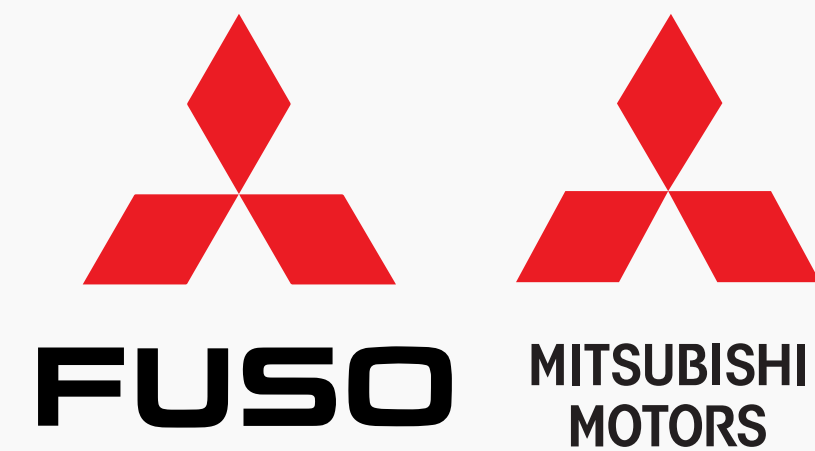
Our Partnerships

● e-commerce

tokopedia

blibli.com

● Automotive & Electronics



SUZUKI  
INSURANCE



EPSON



Panasonic

SONY

● And many more



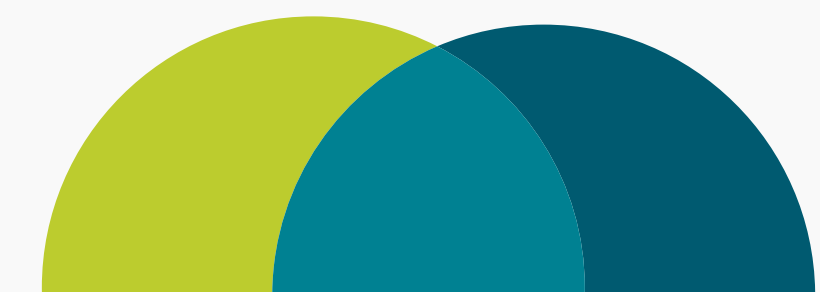
DJARUM



Sugar Group  
Companies

OPTIKTUNGGAL

meiji



# Jaringan Perusahaan Corporate Networks

## Kantor Pusat

**Jakarta**  
Sentral Senayan I, 3<sup>rd</sup> Floor Jl. Asia Afrika No. 8, Jakarta 10270  
T : (021) 572 5772  
F : (021) 572 4007  
: (021) 572 4010 (Claim)

## Kantor Cabang

**Bandung**  
Wisma HSBC, 3A Floor  
Jl. Asia Afrika No. 116  
Bandung 40261  
T : (022) 426 7252-3  
F : (022) 426 7254

**Balikpapan**  
Kompleks Ruko Balikpapan  
Permai, H1-28  
Jl. Jenderal Sudirman  
Balikpapan 76114  
T : (0542) 546 3024

**Lampung**  
Jl. Jend. Sudirman No.73A,  
Pahoman Bandar  
Lampung 35128  
T : (0721) 260910, 260881  
F : (0721) 260902

**Makassar**  
Pettarani Business Center  
Jl. AP. Pettarani Blok E No. 7  
Makassar 90211  
T : (0411) 466 0816-7  
F : (0411) 466 0818

**Medan**  
Wisma HSBC, 4th Floor  
Jl. Diponegoro No. 11  
Medan 20152  
T : (061) 453 6180  
F : (061) 451 6176

**Palembang**  
PTC Mall RK, Blok B2  
Jl. R. Sukanto No. 8A  
Palembang 30114  
T : (0711) 382 141-2  
F : (0711) 382 044

**Pekanbaru**  
Sudirman City Square  
Jl. Jend. Sudirman Blok D-10  
Pekanbaru 28282  
T : (0761) 789 1530  
F : (0761) 789 1531

**Semarang**  
Wisma HSBC, 6th Floor  
Jl. Gajah Mada No. 135  
Semarang 50134  
T : (024) 845 4191-2  
F : (024) 845 4190

**Surabaya**  
Gedung Medan Pemuda, 5th Floor  
Jl. Pemuda No. 27-31  
Surabaya 60271  
T : 031) 532 1202, 532 4546-7  
F : (031) 532 1201

## Kantor Perwakilan

**Bali**  
Regus Benoa Square 2<sup>nd</sup> Floor Unit 212  
Jl. Bypass Ngurah Rai No 21A,  
Kedonganan, Kuta  
Bali 80361  
T : 0361-2003261

**Batam**  
Graha Pena Batam Building  
3A Floor Unit 3A-05  
Jl. Raya Batam Center, Kel. Teluk Tering  
Kec. Batam Kota, Kota Batam 29461  
T : 0778 4171926

**Cikarang**  
Ruko Menteng Blok B No. 25  
Jl. MH Thamrin  
Lippo Cikarang  
T : (021) 8911 7421-2  
F : (021) 8990 9859

**9** Kantor Cabang  
Branch Offices

**3** Kantor Perwakilan  
Representative Offices







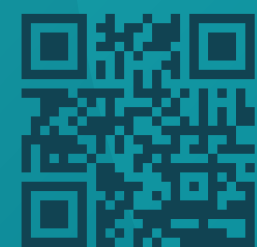
# PT Asuransi Tokio Marine Indonesia

## Head Office

Sentral Senayan I, 3<sup>rd</sup> Floor, Jl. Asia Afrika No. 8, Jakarta 10270

Phone : (021) 572 5772

Fax : (021) 572 4007



Mau Hidup Bebas Cemas?  
[bit.ly/yukbebasceamas](https://bit.ly/yukbebasceamas)



**14006**  
24/7 CONTACT CENTER

  @tmipartner   @tokiomarineindonesia  [tokiomarine.com](https://tokiomarine.com)

PT Asuransi Tokio Marine Indonesia berizin dan diawasi oleh Otoritas Jasa Keuangan