



TM XPLORA

TRAVEL PERSONAL ACCIDENT CLAIM FORM

Tokio Marine Insurance Singapore Ltd ("TMIS") does not admit liability by the issuance of this form. Please fill in the sections on General Information & the relevant sections that you want to claim. Please send the duly signed form to the above listed address marked for the attention of Fire and GA Claims Department. Email: tmsclaims@tokiomarine.com.sg

General Information	
Min. documents required : a) Copy of all relevant pages of Passport b) Proof of Travel (i.e. Boarding Passes)	
Policy No.	
Name of Policyholder	
Name of Claimant <i>(if different from Policyholder)</i>	
Address	
Tel No.	
Email	
Travel Period	From: _____ To: _____
Destination	
Do you have any other insurance that will cover this loss?	Yes / No If Yes, please provide details:
Actual circumstances of incident leading to this claim:	
Payment Details	
<i>Please note that cheque will be issued & mailed out within 7-10 working days from the date of payment if your claim is admissible.</i>	
Cheque Payee Name	
Mailing Address	

Declaration: I hereby declare and warrant that all the answers given above to be true. I accept that insurers would be at liberty to deny liability in part or in full if the above written answers are false or inaccurate in any aspect.

Notice for Personal Data Protection Policy

By signing this Form:

- i. I/We acknowledge and consent to TMIS collecting, using, processing and disclosing to third party service providers, or intermediaries, within or outside Singapore, my/our personal data for the purpose of processing/servicing my/our policies/claims;
- ii. I/We declare and confirm that I/we have obtained the consent of the person(s) and/or nominee(s) named herein, where applicable, and that he/she/they has/have authorized me/us to disclose their personal data and to give consent on their behalf for the above collection, use, process and disclosure; and
- iii. I/We acknowledge the detailed Privacy Policy Statement, governing the above, posted at <http://www.tokiomarine.com/sg>.

Name: _____ Date: _____

Signature: _____

PERSONAL ACCIDENT PROTECTION		Please tick & indicate claim amount
1.	Accidental Death & Permanent Disablement Cover for Insured Person (below 70 years) Cover for Insured Person (70-79 years old) Cover for each Child included in Family Plan	
2.	Double Indemnity for travelling in Public Transportation Cover for Insured Person (below 70 years) Cover for Insured Person (70-79 years old) Cover for each Child included in Family Plan	
3.	Child Education Grant Lump sum payable for Your dependent Child/Children as a result of Your Accidental death	

MEDICAL COVERAGE <i>(Subject to policy limits and aggregate limit per family)</i>		Please tick & indicate claim amount
4.	Medical Expenses incurred Overseas Cover for Insured Person (below 70 years) Cover for Insured Person (70 - 79 years old) Cover for each Child included in Family Plan	
5.	Medical Expenses incurred in Singapore Cover for Insured Person (below 70 years) Cover for Insured Person (70 - 79 years old) Cover for each Child included in Family Plan	
6.	Medical Expenses - Pregnancy Related Reimburses medical expenses incurred overseas due to pregnancy-related sickness after the first trimester of pregnancy	
7.	Chinese Physician / Chiropractor Covers Chinese Physician treatment overseas and/or in Singapore (each visit capped at max. \$ 50.00)	
8.	Overseas Hospital Confinement Allowance Pays \$ 200 for every complete day You are hospitalized overseas	
9.	Hospital Visit Pays for one Relative or friend to visit You if You are hospitalized overseas for more than 5 consecutive days	
10.	Compassionate Visit Pays for one Relative or friend to assist in the final arrangement in the event of Your death whilst overseas	
11.	Child Care Pays for one Relative or friend to accompany Your Children covered under the Family Plan back to Singapore following Your hospitalization whilst overseas	
12.	Emergency Medical Assistance & Evacuation Cover for Insured Person (below 70 years) Cover for Insured Person (70 - 79 years old) Cover for each Child included in Family Plan	
13.	Repatriation Expenses Pays for transporting the mortal remains back to Singapore or Your Country of Origin	
14.	Special Grant Lump sum payable as a result of Your death due to an Injury or Sickness whilst overseas	
15.	Emergency Telephone Charges Reimburses You for telephone charges incurred in contacting Allianz Global Assistance for 24 hours medical assistance	

TRAVEL INCONVENIENCE <i>(Subject to policy limits and aggregate limit per family)</i>	Please tick & indicate claim amount
16. Trip Cancellation Reimburses You for unredeemable travel & accommodation expenses paid in advance and occurring within 60 days before the Trip commences	
17. Trip Postponement Reimburses additional administrative charges incurred for postponing the Trip occurring within 30 days before the Trip commences	
18. Trip Cancellation due to Insolvency of Travel Agency Reimburses You for travel deposits paid in advance in the event of Insolvency of travel agency	
19. Trip Curtailment Reimburses You for additional travel & accommodation expenses incurred or forfeited, if it is necessary for You to curtail the Trip	
20. Disruption / Withdrawal of Hotel Services Pays \$ 100 for each full 24 hours in the event of disruption or withdrawal of services at a hotel overseas as a result of strike or riot	
21. Personal Baggage and Effects Covers loss or damage to Your Personal Baggage and Effects	
22. Travel Documents Pays for the cost of replacing Your travel documents including the additional travel and hotel accommodation expenses incurred	
23. Loss of Personal Money Covers loss of money due to robbery, burglary or theft	
24. Travel Delay Pays \$ 100 for each full 6 hours of delay overseas & in Singapore	
25. Alternative Travel Arrangement Reimburses You for expenses incurred for rebooking of alternative mode of transport or travel routing	
26. Replacement of Traveller Benefit Reimburse You for expenses incurred to make a one-time change of traveller	
27. Baggage Delay Pays \$ 200 for each full 6 hours of delay overseas & in Singapore	
28. Emergency Purchases Pays for emergency purchase of essential personal items if your baggage is stolen or permanently lost	
29. Overbooked Flight/Voyage/Train Reimburses You for expenses incurred for additional accommodation, meals and refreshments due to overbooked flight, voyage or train for at least 6 consecutive hours	
30. Missed Flight Connection Reimburses You for expenses incurred for additional accommodation, meals and refreshments due to missed connecting flight for at least 6 consecutive hours	
31. Flight Diversion Pays \$ 100 for each full 6 hours of delay	
32. Travel Interruption Reimburses the unused portion of the Trip if You are hospitalized overseas for more than 5 consecutive days	
33. Personal Liability Covers You against legal liability to third party	
34. Aircraft Hijacking Pays \$ 500 (Premier) or \$ 300 (Classic) for each full 6 hours	
35. Kidnap and Hostage Pays \$ 200 (Premier) or \$ 100 (Classic) for each full 24 hours	

MISCELLANEOUS COVER	Please tick & indicate claim amount
36. Golfer's Benefits (i) Loss or damage to Golf Equipment (ii) Hole In One Celebration Expenses (iii) Unused Green Fees (in event of sickness or injuries)	
37. Loss of Use of Entertainment Ticket or Frequent Flyer Points Reimburse You for the non-refundable portion of Your Entertainment Ticket or non-refundable Frequent Flyer Points	
38. Rental Vehicle Excess & Return Reimburses You for any excess or deductible payable by You due to Accidental loss or damage to Your rental vehicle	
39. Rental Vehicle Return Reimburse You for the cost of returning Your rental vehicle to nearest depot in the event of Your hospital confinement	
40. Home Care Covers loss or damage to Your household contents due to fire to Your residence which was left vacant during Your Trip	
41. Pet Dog & / or Pet Cat Care Benefit Reimburses You for the cost incurred in extending pet boarding service. Pays \$ 50.00 (Premier) or \$ 30.00 (Classic) per day	
42. Quarantine Following Infectious Diseases Pays \$ 50.00 for each full 24 hours of quarantine	
43. Full Terrorism Cover (including use of Nuclear, Chemical and Biological weapon) aggregate limit for Sections 1, 3 to 42, 44 & 45. Cover for Insured Person (below 70 years) Cover for Insured Person (70 - 79 years old) Cover for each Child included in Family Plan Group Policy - Maximum Limit per Policy	
44. Loss of Credit Card Pays for fraudulent usage on Your credit card	
45. Adventure Sports & Activities	