



7 March 2024

Dear Valued Customers & Business Partners,

Customer Service Counters at Head Office Operating Hours During Ramadhan

We would like to inform that during the month of Ramadhan, Customer Service Counters at our Head Office located on Level 18 of Menara Hap Seng 3, will observe revised operational hours. Counter service will operate from **8:30am to 5:00pm, Monday through Friday**.

Should you require assistance, our other Customer Service channels are available to assist you.

- **WhatsApp Live Chat** : 8.30am to 5.00pm
- **Email** : 8.30am to 5.30pm
- **Call Centre** : 8.30am to 5.30pm

On behalf of our company, we would also like to extend our heartfelt wishes to our Muslim friends for a blessed Ramadhan.

Thank you for your kind attention.

The Management

Tokio Marine Insurans (Malaysia) Berhad

**Tokio Marine
Insurans (Malaysia) Berhad**

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**A member of the
Tokio Marine Group**