



Tokio Marine 88 Bundle Bonus Campaign

Frequently Asked Questions

1. What is 88 Bundle Bonus Campaign?

- a) 88 Bundle Bonus Campaign ("the Campaign") aims to promote the importance of insurance protection on motor, home, travel and personal accident. Policyholders who own two (2) or more eligible policies insured by Tokio Marine Insurans (Malaysia) Berhad ("TMIM") by 31 December 2025 will be entitled for the Campaign benefits.
- b) The Campaign runs from **8 August until 31 December 2025** ("Campaign Period").
- c) The eligible products ("Eligible Products") are as below:
 - i. Tokio Marine Private Car AutoPro with special perils add-on
 - ii. Tokio Marine PremierUltra PA
 - iii. Tokio Marine Annual Explorer
 - iv. Tokio Marine SecureHome
- d) The Campaign benefit payout will be as follows:

Number of eligible policy count	Touch n' Go eWallet credit entitled (RM)
1	0
2	20
3	40
4	60
5	80
6	100
Above 6	100 + 20 per each additional policy

There is no cap on the total TnG eWallet credit that a policyholder may receive under this Campaign.

2. Who is entitled for the Campaign?

- a) Open to all TMIM policyholders who own 2 or more active and eligible policies[#] by 31 December 2025.

- b) Open to all distribution channels.
- c) Open to both new and renewal policyholders.
- d) No minimum premium is required.
- e) Policyholders must provide a valid mobile number associated to their TnG eWallet account.

[#] Active and eligible policies shall include early purchased or renewed policies with effective dates from 1 January 2026 and onwards.

3. Currently I only have one policy with TMIM, the Tokio Marine Annual Explorer, which is due for renewal in February 2026. Am I entitled for the Campaign benefits if I renew this policy in December 2025?

No. Early renewal of the same risk (even if different policy numbers being used) will only be counted as 1 eligible policy count.

You need to purchase another eligible policy with TMIM to be entitled for the Campaign benefits.

4. I only have 1 policy under the Eligible Products with TMIM, am I eligible for the Campaign reward?

No, only policyholders with 2 or more active eligible policies by 31 December 2025 are eligible for the Campaign benefits.

You may reach out to your intermediaries or directly to TMIM to find out what other Eligible Products that may suit your insurance needs. Insure more today to be eligible for the Campaign benefits.



5. **If I already have 2 vehicles insuring under Tokio Marine AutoPro with special perils add-on before 8th August 2025, am I entitled for the Campaign benefits?**

Yes, you are entitled for RM 20 worth of TnG eWallet credit provided both policies remain active by 31 December 2025.

6. **I already have 2 vehicles insured under Tokio Marine AutoPro with special perils add-on before 8th August 2025, but one of vehicles will be expired on 30th November 2025. Am I eligible for the Campaign benefits?**

Yes, you are entitled for the Campaign benefits if you continue renewing your vehicle with TMIM. These 2 vehicles will be counted as 2 for the Campaign eligibility, and you will receive RM 20 worth of TnG credit.

7. **My Tokio Marine AutoPro policy is purchased via agent A but the PremierUltra PA policy is purchased through TokioNow.com, am I still eligible for the Campaign benefits?**

Yes, this Campaign opens to all distribution channels. You are entitled for RM 20 worth of TnG eWallet credit under this Campaign.

8. **I have purchased PremierUltra PA Family plan for myself, my spouse and my child. At the same time, I have also purchased Tokio Marine Annual Explorer family plan for 3 of us. Are we entitled for the Campaign benefits?**

If the two family plans are issued under your name as the policyholder, you will receive RM20 worth of TnG eWallet credit under this Campaign.

Your spouse and your child are not entitled for the Campaign as they are not the policyholder.

9. **I currently own 3 vehicles insured under Tokio Marine AutoPro with special perils and 2 houses under Tokio Marine SecureHome. Am I eligible for the Campaign benefits?**

Yes, you are eligible for the Campaign benefits with 5 eligible policy counts. As illustrated in FAQ #1, you will receive RM80 TnG eWallet credit under this Campaign.

10. **Can I combine policies purchased under different names (e.g., spouse or child)?**

Only policies under the same policyholder's name are counted.

11. **How and when will the TnG eWallet credit be credited?**

TnG eWallet credit will be credited to the registered TnG eWallet number within 90 days after the campaign ends. Ensure your mobile number is valid and linked to your TnG eWallet.

12. **What if I cancel one of the policies before 31 December 2025?**

Cancelled policies will not count, and may affect your reward entitlement.

13. **Is there a limit to how many times I can participate in the campaign?**

No. Rewards are based on the number of eligible policies you hold.

14. **My AutoPro policy is insured without Special Perils. Can I add-on the Special Perils during the campaign?**

Yes, subject to TMIM standard underwriting rules.