



MyTokioApp Campaign

Terms and Conditions

- Organizer:** The MyTokioApp Campaign ("Campaign") is organized by Tokio Marine Insurans (Malaysia) Berhad ("TMIM").
- Prizes:** The first 1,000 eligible participants are entitled to a one-time RM20 Touch 'n Go eWallet credit and all eligible participant stands a chance to win an iPhone 16 Pro upon completing the download and registration.
- Campaign Period:** The Campaign runs from 16 June 2025 to 15 August 2025.
- No Combination:** This Campaign cannot be combined with any other campaigns that may be launched periodically.
- Extension:** TMIM may extend the Campaign period (if it deems necessary). Participation after the Campaign Period will not be considered.
- Eligibility:** Open to all TMIM individual policyholders who download, sign up and activate MyTokioApp account within the Campaign Period.
- First-come, First-served basis:** The first 1,000 eligible participants will receive a one-time RM20 Touch 'n Go eWallet credit upon completing the download and registration.
- Lucky Draw Entries:** Each participant gets one (1) entry into the lucky draw upon completing the download and registration.
- Participation Criteria:**
 - Download and register on MyTokioApp during the Campaign Period.
 - Ensure the mobile number used to register for MyTokioApp is linked to a valid Touch 'n Go eWallet account for the RM20 Touch 'n Go eWallet credit reward.
 - TMIM employees (permanent and contract) are eligible.

Campaign Period	Reward/Prize	How does it apply?
16 June - 15 July 2025	1,000 x RM20 Touch 'n Go eWallet credit	First-come, First-served basis
	1 x iPhone 16 Pro	Lucky Draw (every eligible participant)
16 July - 15 August 2025	1,000 x RM20 Touch 'n Go eWallet credit	First-come, First-served basis
	1 x iPhone 16 Pro	Lucky Draw (every eligible participant)



10. **Winner Selection:**
 - **Timestamp of first-come, first served reward:** Eligibility will be determined based on the timestamp of MyTokioApp account registration/activation.
 - **Lucky Draw:** Lucky draw winners are chosen randomly from all eligible participants after the Campaign concludes.
11. **Contact:** If a winner is not reachable within 24 hours of notification, TMIM reserves the right to disqualify the winner and select another winner.
12. **Prize Collection:** Prizes must be claimed in person unless otherwise specified by TMIM. TMIM is not responsible for any damage or loss of prizes sent by courier.
13. **Representative Collection:** Winners can nominate a representative to collect the prize with a written authorization letter and ID copies.
14. **Non-Transferable:** Prizes are non-exchangeable, non-transferable, and not redeemable for cash.
15. **Rule Changes:** TMIM can amend the rules, suspend, or cancel the Campaign.
16. **Cancellation:** TMIM can cancel, terminate, or suspend the Campaign with 14 days' notice. Participants are not entitled to any claims or compensation.
17. **Liability:** TMIM is only liable for losses directly caused by its gross negligence. TMIM is not responsible for indirect, incidental, special or consequential damages arising out of or in connection with the campaign.
18. **Final Decision:** TMIM's decisions on all matters related to the Campaign are final.
19. **Agreement:** By participating, participants agree to these Terms and Conditions.
20. **Data Use:** Participants agree to the collection and use of their personal data by TMIM for the Campaign and marketing activities, including advertising and publicity.
21. **Touch 'n Go eWallet Credit:**
 - Ensure the mobile number used to register for MyTokioApp is linked to a valid Touch 'n Go eWallet account.
 - Winners' mobile numbers will be shared with TNG Digital Sdn Bhd for credit reload purposes.
 - eWallet credit will be added by the following month. TMIM may change the credit date.
 - Winners must have a valid TNG eWallet account.
 - No cancellation or refund of credited amounts.
 - If the crediting of the prize to a winner's account is unsuccessful due to unverified accounts, TMIM reserves the right to disqualify the winner.