



Protect & Win Campaign

Frequently Asked Questions

1. How long is the campaign period?

The campaign runs from **1 September – 31 December 2026** inclusive of the both dates (the "Campaign Period").

2. What is this Campaign about?

Tokio Marine Insurans (Malaysia) Berhad (TMIM) is offering lucky draw entries to policyholders who purchase policies during the Campaign Period.

Number of entries	Plan Type
	Tokio Marine Explorer (Single Trip)
	Tokio Marine Explorer (Annual Plan)
	Tokio Marine AutoPro
	Tokio Marine PremierUltra PA
	Tokio Marine SecureHome

3. Is this campaign available through all distribution channels?

Yes, the campaign is open to all distribution channels except Franchise Dealers.

4. If issuance date is 1 September 2026, but the policy effective date is 20 January 2027, am I still eligible to participate?

The e-cover issuance date needs to be within the campaign period of 1 September – 31 December 26. Hence, the insured in this scenario is eligible for the lucky draw.

5. I received a quotation from my intermediary before 1 September 2026 but I have not yet purchased my policy. Am I still eligible for the campaign?

Yes, please request your intermediary to effect coverage immediately or during campaign period to ensure you eligible for the campaign.

6. How will I know if I am a lucky draw winner?

Winners will be contacted for verification purposes before the presenting the lucky draw prizes. For TnG e-wallet crediting, please ensure your mobile number is valid and linked to your TnG eWallet.