



Travel & Win Campaign

Frequently Asked Questions

1. How long is the campaign period?

The campaign runs from **15 January – 16 March 2026** inclusive of the both dates (the "Campaign Period").

2. What is this Campaign about?

Tokio Marine Insurans (Malaysia) Berhad (TMIM) is offering lucky draw entries to customers who purchase new Tokio Marine Explorer (Single Trip & Annual Trips) policies during the Campaign Period.

Plan	Chance of Draw
Domestic	1
Basic	1
Essential	2
Deluxe	2

3. Is this campaign available through all distribution channels?

Yes, the campaign is open to all distribution channels.

4. If issuance date is 15 January 2026, but the travel date is 20 March 2026, am I still eligible to participate?

The e-cover issuance date needs to be within the campaign period of 15 January – 16 March 2026. Hence, the insured in this scenario is eligible for the lucky draw.

5. I received a quotation from my intermediary before 15 January 2026 but I have not yet purchased my policy. Am I still eligible for the campaign?

Yes, please request your intermediary to effect coverage immediately or during campaign period to ensure you eligible for the campaign.

6. How will I know if I am a lucky draw winner?

Winners will be announced on TMIM's social media platforms or TMIM corporate website by the following month ("Winner Notification Date"). For TnG e-wallet crediting, please ensure your mobile number is valid and linked to your TnG eWallet.