

**For Immediate Release**

## **Tokio Marine Life Insurance #goCare - the First Life Insurer in Singapore to provide Financial Assistance to its policyholders in the fight against 2019-nCoV**

**Singapore, 31 January 2020** - Tokio Marine Life Insurance Singapore Ltd (TMLS), is the first insurer to provide financial assistance to our policyholders in light of the Wuhan coronavirus outbreak.

TMLS today launched #goCare to demonstrate our continued commitment to support and care for our policyholders in the fight against the coronavirus. **Policyholders with in-force individual life policies can obtain a lump sum of \$5,000 financial assistance to tide over challenging times; should they contract the novel coronavirus infection.**

“Life is filled with uncertainties and we may be caught off-guard especially during unexpected crises,” said Christopher Teo, CEO, TMLS. “Due to the unpredictable pandemic situation, TMLS undertakes swift action in planning ahead and caring for our customers by offering financial assistance to our customers impacted by this viral outbreak. With this financial relief, they can have the peace of mind to seek medical treatment and recover well without unnecessary financial stress to the family.”

Together as a company, TMLS takes concerted efforts and everyone is committed to do good for the community and believe in making every possible effort to create a positive impact on those around us. For every sale closed through our Tied Agency Channel from 1 February 2020 to 30 April 2020, we will pledge a \$10 donation. The funds raised will be donated to the International Red Cross and used in the purchase of medical necessities and food supplies for beneficiaries in Wuhan.

In our mission to be the 'go-to' partner for all of life's planning needs, we endeavour to be the best-in-class life solutions provider. Looking beyond profits, we are fully dedicated to protect and care for our customers.



TOKIO MARINE  
INSURANCE GROUP

### **Eligibility:**

- Open to ALL Policyholders/ Life Assureds of in-force TMLS individual life policies.
- Limited to the first 50 submissions for financial assistance by 30 April 2020.
- Proof of medical certification from Singapore hospitals specifying the diagnosis of novel coronavirus infection (2019-nCoV).

The deadly Wuhan coronavirus, also known as 2019-nCoV, which can be transmitted from person to person, has killed 213 people in China and infected 9,692 people till date, with the number of cases likely on the rise<sup>1</sup>. Till date, there is no available vaccine to protect humans from contracting a coronavirus.

---

<sup>1</sup>Source: <https://www.straitstimes.com/asia/east-asia/wuhan-virus-chinas-death-toll-rises-to-212-as-who-declares-outbreak-a-global>

###

### **About Tokio Marine Life Insurance Singapore**

Tokio Marine Life Insurance Singapore Ltd. is part of Tokio Marine Holdings Inc. which has over 140 years of history. As at March 2019, Tokio Marine Holdings Inc. has a market capitalisation of close to US\$34 billion and total assets of around US\$203 billion. With its presence in over 45 countries, Tokio Marine is indisputably one of the largest insurance groups in the world.

Our reputation in Singapore as a leading life insurer has been gained through our strong historical investment returns, disciplined underwriting and careful expense management.

We are committed to bring meaningful product solutions to meet your individual and corporate insurance needs.

Driven by Customer-centricity, Integrity and Excellence as our core values, we endeavour to be your trusted partner in wealth and protection.

**For media enquiries, please contact:**

**Tokio Marine Life Insurance Singapore Ltd.**

Mr Gilbert Pak  
Chief Marketing Officer  
Tel: +65 6592 6945  
Email: [Gilbert.Pak@tokiomarine-life.sg](mailto:Gilbert.Pak@tokiomarine-life.sg)

Ms Huang Yoong Yoong  
Head, Distribution Marketing  
Tel: +65 6592 6192  
Email: [YoongYoong.Huang@tokiomarine-life.sg](mailto:YoongYoong.Huang@tokiomarine-life.sg)