

WITHDRAWAL / SURRENDER FORM (For TM Atlas & #go Investment-Linked Plans)

IMPORTANT NOTE

- 1. The actual number of units to be cancelled from your policy will be calculated based on the partial withdrawal amount requested in proportion to the Accumulation Units Account / Top Up Account value during the minimum premium term committed (and in proportion to the policy value after premium payment term / minimum contribution period) at prevailing unit price on the date the application is accepted. The units will then be sold at the unit price on the next pricing day, which may be different due to market fluctuations.
- 2. Any amounts paid pursuant to this withdrawal / surrender request are in full discharge of any liability Tokio Marine Life Insurance Singapore Ltd. ("TMLS") has in respect of the units withdrawn / surrendered.

KINDLY COMPLETE FULLY IN BLOCK LETTERS. Please tick boxes (\checkmark) as appropriate.

POLICY NO.												
Partial Withdrawal: I wish to perform partial withdrawal as indicated below from the above mentioned policy. Note: 1. Minimum withdrawal amount is \$500 (in the policy currency). 2. For Regular Premium plan, the remaining policy value must be at least \$3,000 (in the policy currency) after each partial withdrawal. 3. For Single Premium plan, the remaining minimum Policy Value must be at least 10% of Single Premium paid on Commencement Date (in Policy Currency) after each partial withdrawal. 4. For regular premium (RP) plan, partial withdrawal can only be made from the Accumulation Units Account (AUA) / Top Up Account (TUA) during premium payment term / minimum contribution period. If partial withdrawal is made from the Initial Units Account (IUA) (during premium payment term / minimum contribution period) and / or if the policy value is less than minimum policy value requirement (in the policy currency), the policy will be terminated immediately and the surrender value will be paid. 5. If you wish to sell all units, please indicate 100% in the "Amount (dollar value) / Percentage / Units to be withdrawn" section below. 6. Amount paid to policyholder will be the withdrawal amount in the policy currency net of bank charges and partial withdrawal charge (if any).												
Please list down the funds in the boxes below and indicate which account you would like to perform the withdrawal from (you may tick more than one boxes).												
For Regular Premium Plan IUA AUA TUA For Single Premium Plan												
☐ Basic Units (AUA) / Single Premium Units (SPA) ☐ TUA												
Fund Name(s) or Code(s) to be withdrawn					Amount (dollar value) / Percentage to be withdrawn							





FULL SURRENDER I wish to perform full surrender as indicated below.												
I / We wish to surrender the Policy and liquidate all units in my Policy.												
(I / We understand that all indebtedness and/or bank charges will be deducted from the proceeds.)												
Reason for Full Surrender												
☐ I need the funds for other financial commitments.												
Theed the fands for other financial communicities.												
Unable to continue paying premiums due to changes in financial situation.												
Others. Please specify:												
DECLARATION OF BENEFICIAL OWNERSHIP												
For the avoidance of doubt, this is NOT a nomination of beneficiary(ies) under the policy.												
Beneficial owner, in relation to a customer of a financial adviser, means the natural person who ultimately owns or controls a customer or the person on whose behalf a transaction is being conducted and includes the												
person who exercises ultimate effective control over body corporate or unincorporated.												
Is there a beneficial owner in this transaction?												
If Yes, please provide the particulars of the beneficial owner(s) to this policy and submit a copy of their NRIC/Passport to us												
their NRIC/Passport to us.												
Full name as shown on NRIC / Passport (Please underline surname or last name): Date of Birth												
			(dd/mm/yyyy	'):								
Relationship:	NRIC / Passport No.:	Con	Contact No.:									
	·											
	_											
Nationality: Singaporean Singapore PR Others, please specify:												



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IMPORTANT NOTICE:

What You Should Know About Partial Withdrawal / Surrender Of Your Investment-Linked Policy

- An insurance policy is intended to meet your long-term financial needs. Therefore, it may be disadvantageous for you to partial withdraw from or surrender the policy before the policy term. Some disadvantages where applicable to your policy are:
 - You are losing valuable benefits from the policy:
 - You are losing the insurance protection offered by your policy;
 - You may not be able to achieve your intended financial objective;
 - This may result in losing the financial benefit accumulated over the years.
 - It may not be possible for you to obtain a similar level of protection on the same terms in the future.
 - You may not be insurable on standard terms;
 - You may have to pay a higher premium in view of higher age;
 - Withdrawing your insurance policy for another policy could result in loss of specific policy features due to changes in age or health.

2. Additional Charges / Fees

If you partial withdraw from or surrender your investment-linked policy and then buy a new investment-linked policy or other investment product, or top up on your existing investment-linked policy or other investment product, you will incur new charges. These may include:

Distribution Fee

Commission is paid to Agents / Advisers on all new insurance policies / investment products.

Administration Charge

There could be some sales charge fee that is charged for each new policy / investment product. In addition, for Single Premium policies, there could be an underwriting charge of up to 1% of the premium plus \$100.

The sales charge can be as high as 5% of your Single Premium. Hence, on a single premium investment of S\$10,000, a sales charge of \$\$500 and an underwriting charge of \$200 would be deducted.

Policy Fee

A policy fee is usually incurred for each policy.

3. Fund Switching Facility

When the fund you have bought is not meeting your initial or current investment objective, you may switch to other fund(s) offered by the Company under the respective product(s), at its unit price. There is no fund switch fee charged.

Other Options

You may enquire whether there are other options available under your policy to meet your short term financial needs. Some options are:

- Opt for a premium holiday if your policy has accumulated cash value. This allows you to temporarily stop paying premiums; or
- Reduce the policy regular premiums (applicable only to regular premiums policies). This allows you to reduce your ongoing financial commitment to the policy.

5. Seeking Advice From Your Adviser

Therefore, it is important to seek advice from your Adviser before partial withdrawal / surrender your investment-linked policy or other investment product. Your Adviser can advise you on your options other than withdrawing the policy, explain the implications of each option and provide appropriate recommendations to you, taking into account your investment objectives, financial situation and particular needs.



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DECLARATION & AUTHORISATION

I/We understand and agree that:

- (a) Tokio Marine Life Insurance Singapore Ltd (the "Company") shall not be deemed to provide cover and neither should the Company be liable to pay any claim, provide any benefit under the Policy/relevant Policy or be required to process any request made to the extent that the provision of such cover, payment of such claim, provision of such benefit or processing of such request would expose the Company (or its parent company or holding company (in both instances, whether direct or indirect) or the subsidiaries of its parent or holding company) to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the applicable jurisdiction, Singapore, the European Union, United Kingdom or United States of America;
- (b) where the Company becomes aware that I/We, the Life Assured or any person or entity connected with the Policy/relevant Policy (see paragraph (iii) below) is/are subject to any sanction, prohibition or restriction under such resolutions, trade or economic sanctions, laws or regulations mentioned in paragraph (i), the Company shall be entitled to block, suspend and/or terminate the Policy/relevant Policy at any time including but not limited to, not making or receiving any payments under the Policy/relevant Policy. The decision of the Company on the aforementioned is final; and
- (c) a person or entity connected with the Policy/relevant Policy includes an assignee, a beneficiary, a trustee, an executor, an administrator, a director or direct/indirect shareholder or person having executive authority or natural persons appointed to act on my/our behalf, for my/our beneficial owners or beneficiaries' beneficial owners. As an ongoing obligation, I/We will immediately inform the Company if there are any changes to the identities, status/constitution/establishment, particulars and identification documents of these persons.
- (d) only an original, duly completed and signed application form is considered a valid request. The request is irrevocable once it is received by the Company;
- the application form must reach the Company by 3pm on a business day for the request to be processed on the same day. If supporting document is required, the request will be processed on the date of receipt of the final document;
- (f) if there is pending transaction under this policy, the request as stated in this form will only be processed upon the completion of this pending transaction. This would mean a delay in effecting these transactions;
- (g) my application is subject to the terms and conditions as stated in the Policy Schedule and is effective only if it has been approved by the Company; and

I/We jointly and severally represent to and warrant with the Company that (i) I/we am/are not adjudicated bankrupt(s) and there are no pending or threatened bankruptcy proceedings against me/us; and (ii) all titles, rights and interests under the Policy remains vested solely with me/us, or if assigned, only to the assignee who has signed this Withdrawal / Surrender Form.

I/We jointly and severally agree to indemnify Tokio Marine Life Insurance Singapore Ltd. ("the Company") against any and all losses, damages, claims and expenses on full indemnity basis of which incurred in relation to any action, suit, judgment and/or proceeding arising out of the Company paying the surrender proceeds under the above policy to me/us, including but not limited to the circumstances where the original policy document was not produced by me/us at the time of such surrender.





Personal Data Notice

I / We agree and consent that Tokio Marine Life Insurance Singapore Ltd. may collect, use, process and disclose the personal data in accordance with the terms and conditions as stated in the insurance application form and/or the Tokio Marine Insurance Group's Data Protection Policy available at www.tokiomarine.com, which I / we have read, understood and agreed to the same.

COMPULSORY TO COMPLETE:

You are required to read the Important Notice, Declaration & Authorisation and to tick ☑ the following boxes accordingly to avoid any delay in processing. I/We have read the above Important Notice and Declaration & Authorisation. I/We have enclosed the Acknowledgement page. Signature of Assured / Trustee / Assignee Signature of Joint Assured / Trustee /2nd Assignee (if applicable) Name: Name: NRIC: NRIC: Tel Tel Date: (dd/mm/yyyy) Date : (dd/mm/yyyy)



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ACKNOWLEDGEMENT (WITHDRAWAL / SURRENDER ADVICE)

KINDLY COMPLETE FULLY IN BLOCK LETTERS Please tick boxes (\checkmark) as appropriate. POLICY NO. Policyholder / Trustee(s) / Assignee's Acknowledgement Were you advised by an Adviser to surrender this policy? Yes – Please provide this Adviser's details: No Name Company : ____ If "Yes", please ask your Adviser to complete the "Adviser's Acknowledgement" below. I have read and understood the above statements. I am aware that should I wish to buy a similar policy or top up my existing policy in future, I may incur additional charges and I may not be able to secure similar terms and conditions. I want to partial withdraw from / surrender my policy. Signature of Assured / Trustee / Assignee Signature of Joint Assured / Trustee / 2nd Assignee (if applicable) Name: Date : ____ (dd/mm/yyyy) Adviser's Acknowledgement I have explained to the above Assured / Trustee(s) / Assignee the alternative options available and the implications of partial withdrawal / surrender of this investment-linked policy. I have recommended the partial withdrawal / surrender of this policy for the following reasons: Adviser's Code Adviser's Signature : Adviser's Name Adviser's Handphone No. Date



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