TOKIO MARINE
INSURANCE GROUP

HOW TO FILE A MOTOR INSURANCE CLAIM

STEP 1 CONTACT THE FOLLOWING:



i) Towing Services

244 4440



ii) Police (Non-MCG Only)

993

NON-MCG REFERS TO ACCIDENTS INVOLVING: -

- Injuries / death.
- Damages to Government Properties.
- Drunk driving.
- Hit-and-Run.
- Exempted Special Registered Vehicles.
- Foreign Vehicles.

STEP 2 EXCHANGE INFORMATION

with all parties involved.



- i) Names & Contact Details.
- ii) Identity Card.
- iii) Driving License.
- iv) Photos of Accident.
- v) Insurance Details.

STEP 3 TOW YOUR VEHICLE

to one of our **AUTHORIZED WORKSHOPS** for inspection.



STEP 4 REPORT THE ACCIDENT WITHIN 7 DAYS.

Failure to do so may result in your claim being denied.

PLEASE BRING THE FOLLOWING TO OUR OFFICE: -



i) IC and Driving License of Vehicle Owner and Driver.
ii) Vehicle Registration Book (Blue Card).
iii) Insurance Policy.

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