TOKIO MARINE
INSURANCE GROUP

HOW TO FILE A THIRD PARTY INSURANCE CLAIM



STEP 1

REPORT THE ACCIDENT

to your Insurer as per
Motor Claims Guidelines (MCG).



STEP 2

SUBMIT THE CLAIM DOCUMENTS

provided by your Insurer to our office address below: -
(Accompanied by the Vehicle Owner)





Unit A1 & A2, 1st Floor,
Block A, Hau Man Yong Complex,
Spg 88, Kg. Kiulap, BE1518,
Brunei Darussalam.

Contact No: +673 - 223 6108

* TIMELINE TO RECEIVE A SETTLEMENT OFFER

About 1–3 weeks. On the condition that the full set of documents are provided and no ongoing dispute on liability.

We will notify in the event that the timeline may be exceeded, for example, due to investigations.