

# INDIVIDUAL JUVENILE CONDITION CLAIM FORM

Dear claimant,

We are sorry to learn about your illness.

In order for us to process your claim, we require the following:

- (1) Claimant's Statement
- (2) Doctor's Statement (medical fee to be borne by policyholder)
- (3) Declaration of Beneficial Ownership (for Trust / Keyman Policy)
- (4) Authorization Form For Medical Report
- (5) Available laboratory and test results
- (6) Copy of physical NRIC of claimant and life assured
- (7) Proof of relationship for 3<sup>rd</sup> party policies
- (8) All documents which are in foreign language must be officially translated to English (translated by official Authority / Notary Public / Embassy) before submitting to us.

Once we have received <u>all</u> the above required documents, we will process your claim and inform you of the outcome as soon as possible.

#### **Submission of Claim Documents**

Please submit all claim documents:

- (I) Through your servicing adviser; OR
- (II) By post to the below address:

Life Claims Department Tokio Marine Life Insurance Singapore Ltd 20 McCallum Street #07-01 Tokio Marine Centre Singapore 069046



### INDIVIDUAL JUVENILE CONDITION **CLAIMANT'S STATEMENT**

#### **IMPORTANT NOTES:**

- (1) The issue of this claim form is not an admission of liability.
- (2) This claim form is to be completed by the Assured.
- (3) Tokio Marine Life Insurance Singapore Ltd. reserves the right to request for additional medical reports when it deems necessary.

	IMANT'S STATEMENT :		APLETED BY ASSURED		
	T 1 : DETAILS OF POLIC				
1.1	Policy No.	: (a)	(b)		
		(c)			
PAR	T 2 : DETAILS OF ASSU	RED			
2.1	Name	:			
			( as stated in NRIC /		
2.2	NRIC / Passport No.	:			
2.3	Residence address				
2.4	Occupation	:			
	T 3 : DETAILS LIFE ASSI	JRED [if di	fferent from Part (2)]		
3.1	Name	:	( a a state d in NDIC (		
			( as stated in NRIC /	. ,	
3.2	NRIC / Passport No.	:			
3.3	Residence address	:			
3.4	Occupation	:			
3.5	Contact no.	:	(H)	(0)	(HP)
PAR	T 4 : DETAILS OF ILLNE	SS(ES) / M	EDICAL CONDITION(S) OF LIFE ASSURI	ED	
			erienced for which the Life Assured co		octor :
4.2	When did the symptom doctor?	ns first app	ear before the Life Assured consulted	a	
4.3	Date when the Life Ass	sured <b>first</b>	consulted a doctor for the above symp	toms:	(dd/mm/yyyy)
5	bate when the life for	.a.ca <u>11130</u>	consucce a doctor for the above symp		(dd/mm/yyyy)
	Signature	of Assured		Date (dd/mm.	/vvv)



4.4	If consultation was for illness	s, describe fully the na	ture and extent of the	Life Assured's	Illness :
4.5	If consultation was due to an happened :	accident, describe ful	ly the nature of the Lif	e Assured's in	juries and how it
4.6	Has the Life Assured previous treatment for a similar / relating If yes, please provide details	ated illness?	ceived	<u></u> Ye	es 🗌 No
<b>PAR</b> <sup>-</sup> 5.1	T 5 : DETAILS OF MEDICAL CO			connection to	his/her illness :
3.1	Name of doctor / hospital	les (s) Whom the Life A.	Address	Connection	Date of first consultation / hospitalisation
5.2	Please provide details of the	Life Assured's regular	doctor(s), date and rea	ison(s) of cons	ultation :
	Name of doctor	Add	lress	Date of consultation	Reason(s) of consultation
		<u> </u>			
	Signature of Assu	ured	Dat	e (dd/mm/yyyy)	



	similar / related illness?	r's tamily mer	mbers suffered f	rom a	☐ Ye	es 🗌 No
	Relationship		Natur	re of illness		Date of diagnosis (dd/mm/yyyy)
2	Does the Life Assured smok	ve cigarette?				es 🗌 No
	If <b>yes</b> , what is the Life Ass		onsumption?			Sticks
	How long has the Life Assu	red been smo	king?		years	months
RT	7 : OTHER INSURANCES					
	Was the Life Assured insure If <b>Yes</b> , please provide the			any(ies)?	☐ Ye	es 🗌 No
	Name of insurance company		Sum assured	Type of plan	Claim amount	Claim notified
						Yes No
						Yes No

Page 3 of 5



#### PART 8: DECLARATION FOR COMMON REPORTING STANDARD (CRS)

8.1 Please provide information on your Tax Residency. (This will usually be where you are liable to pay income taxes.)

	Country of Tax Residence	Taxpayer Identification Number (TIN) In Singapore, TIN for Individuals would be your NRIC/FIN	If no TIN available, enter Reason A, B or C	Please state reason(s) if Reason B is selected
Proposer				
Joint Life Assured				

If you are a tax resident in more than two countries, please use a separate Individual Tax Residency Self-certification Form. If a Taxpayer Identification Number (TIN) is unavailable, please provide the appropriate reason A, B or C:

Reason A The country where you are liable to pay tax does not issue TINs to its residents.

Reason B You are otherwise unable to obtain a TIN or equivalent number (Please explain why you are unable to

obtain a TIN in the below table if you have selected this reason).

Reason C No TIN is required. (Note: Only select this reason if the authorities of the country of tax residence

entered below do not require a TIN to be disclosed).

For more information on Common Reporting Standard, you can refer to our company website.

(http://www.tokiomarine.com/sg/en/about-us/crs.html)

For Entity and/or Controlling Persons, please complete the Entity Tax Residency Self-Certification Form and/or Controlling Person Tax Residency Self-Certification Form (forms can be obtained from the same website). If you have any questions on how to define your tax residency status, please visit the IRAS website or speak to a professional tax adviser as we are not allowed to give tax advice.

Signature of Assured Date (dd/mm/yyyy)

(2023.05)



#### Personal Data Notice

I / We agree and consent that Tokio Marine Life Insurance Singapore Ltd. and Tokio Marine Insurance Singapore Ltd. ("Tokio Marine Insurance Group") may collect, use, process and disclose the personal data in accordance with the terms and conditions as stated in the insurance application form and/or the Tokio Marine Insurance Group's Data Protection Policy available at <a href="www.tokiomarine.com">www.tokiomarine.com</a> which I / we have read, understood and agreed to the same.

#### Declaration

#### I / We agree that:-

- (i) all answers given by me / us in this form are, to the best of my / our knowledge and belief, true and complete;
- (ii) Tokio Marine Life Insurance Singapore Ltd ("TMLS") shall not be deemed to provide cover and neither should TMLS be liable to pay any claim, provide any benefit under the Policy/relevant Policy or be required to process any request made to the extent that the provision of such cover, payment of such claim, provision of such benefit or processing of such request would expose TMLS (or its parent company or holding company (in both instances, whether direct or indirect) or the subsidiaries of its parent or holding company) to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the applicable jurisdiction, Singapore, the European Union, United Kingdom or United States of America;
- (iii) where TMLS becomes aware that I/We, the Life Assured or any person or entity connected with the Policy/relevant Policy (see paragraph (iv) below) is/are subject to any sanction, prohibition or restriction under such resolutions, trade or economic sanctions, laws or regulations mentioned in paragraph (ii), TMLS shall be entitled to block, suspend and/or terminate the Policy/relevant Policy at any time including but not limited to, not making or receiving any payments under the Policy/relevant Policy. The decision of TMLS on the aforementioned is final; and
- (iv) a person or entity connected with the Policy/relevant Policy includes an assignee, a beneficiary, a trustee, an executor, an administrator, a director or direct/indirect shareholder or person having executive authority or natural persons appointed to act on my/our behalf, for my/our beneficial owners or beneficiaries' beneficial owners. As an ongoing obligation, I/We will immediately inform TMLS if there are any changes to the identities, status/constitution/establishment, particulars and identification documents of these persons.

#### I / We hereby also authorize:

- (a) any medical source, insurance office, or organization to release to or when requested to do so by TMLS, any relevant information concerning the below-named assured, and;
- (b) TMLS to release to any medical source, insurance office, or organization, any relevant information concerning the below-named assured, at any time.

A photocopy of this authorization shall have the same effect as the original.

		Signature of Assured	Date
Name(s)	:		
NRIC No(s)	:		
Address(es)	:		
		e will be sent to your policy's mailing addr ders Portal <a href="https://mypolicy.tokiomarine-life">https://mypolicy.tokiomarine-life</a>	ess. If you have moved, please update your mailing esg before submitting this claim.)
Email Address	:		
Contact No(s)	: (HP)		
Relationship t	o Life Assı	ured :	



# INDIVIDUAL JUVENILE CONDITION

	DOCTOR'S ST	ATEMENT		
Name of Patient :(as stated in NR		_ NRIC / Passport No :		
(as stated in NR	IC / Passport)	- · ·		
INSTRUCTIONS: Please tick [/ ] in the appr claimed. Please submit ONLY the relevant			ct to the	e illness
Glomerulonephritis with Nephritic	Sections to be completed ☐ 1 & 9	Rheumatic Fever with Valvular	П	Sections to be completed 1 & 6
Syndrome Insulin Dependent Diabetes Mellitus	☐ 1 & 2	Impairment  Severe Haemophilia		1 & 5
Kawasaki Disease	☐ 1 & 3	<ul> <li>Severe Juvenile Rheumatoid Arthritis</li> </ul>		1 & 7
Osteogenesis Imperfecta	☐ 1 & 4	<ul> <li>Leukaemia</li> </ul>		1 & 11
• Rabies	☐ 1 & 10	Severe Asthma		1 & 12
Type 1 Juvenile Spinal Amyotrophy	☐ 1 & 8	Autism of Specified Severity		1 & 13
Signature of Attending Doctor	r	Address and Official Stamp of	Hospital	/ Clinic
Name & Qualification :		Date (dd/mm/yyyy):		(2024.03)

Page 1 of 7



SE	ECTION 1:	GENERAL INFOR	MATION				
a	Are you the patient's regular If <b>Yes</b> , since:	doctor?			Yes		No
_	If <b>No</b> , kindly provide the Name	e and Address of the patient's regular doctor	(if known to you):		(dd/mr	n/yyyy)	
b	When did patient first consul	lt you for this illness?			(dd/mr	n/yyyy)	
С	Please state symptoms present	ted and the date symptoms first appeared as	follows:				
	Sym	nptoms Presented	Date symptoms first started (dd/mm/yyyy)	Durat	ion of s	sympto	oms
d	Please provide full and exact o	details of the diagnosis and its clinical basis.					
e	What is the date of diagnosis	5?			(dd/mr	n/yyyy)	
f	What is the date when diagn	osis was first made known to the patient?			`	,,,,,	
g	Has the patient previously su If <b>Yes</b> , kindly provide the deta	iffered from the condition described above oails below:	r any related illness?		(dd/mr Yes	m/yyyy)	No
	Illness	Date of First Diagnosis (dd/mm/yyyy)	Name and Address of	Attendii	ng Doct	or	
h		ent's personal medical history or family history			Yes		No
i	Is the patient suffering from If <b>Yes</b> , kindly provide the de	other significant illness(es) / condition(s)? tails below:			Yes		No
	Illness	Date of First Diagnosis (dd/mm/yyyy)	Name and Address of	Attendi	ng Doct	or	
j	Please give details of the patiday.	ent's past and present smoking habits, include	ding the duration and number of	cigaret	tes smo	oked p	er
Nam	Signature of Atte		Address and Official Stamp te (dd/mm/yyyy) :				



SEC	CTION 2: INSULIN DEPENDENT DIABETE	ES MELLITUS				
a	Please provide a description of the extent of the illness.					
	Does the illness involve the followings:					
	<ul> <li>(i) Insulin therapy and dietary regulation</li> <li>(ii) dependency on insulin therapy has persisted for more than 6</li> </ul>	months		Yes Yes		N <sub>1</sub>
	Please provide the results of investigations done (if any)					
ΕC	CTION 3: KAWASAKI DISEASE					
	Please provide a description of the extent of the illness.					
	Is there any evidence of cardiac involvement manifested by dilation 5mm in the coronary arteries which persists for 12 months after the			Yes		N
	Please provide the results of investigations done including echocardi	ograph report (if any)				
Ξ	CTION 4: OSTEOGENESIS IMPERFECTA  Please provide the exact diagnosis and a description of the extent of	the illness.				
	Please provide the exact diagnosis and a description of the extent of	the illness.				
Ξ	Please provide the exact diagnosis and a description of the extent of  Does the illness involve the followings:	the illness.		Vos		
Ξ	Please provide the exact diagnosis and a description of the extent of  Does the illness involve the followings:  (i) growth retardation and hearing impairment	the illness.		Yes Yes		
ΕC	Please provide the exact diagnosis and a description of the extent of  Does the illness involve the followings:  (i) growth retardation and hearing impairment	the illness.		Yes Yes Yes		١
Ξ	Please provide the exact diagnosis and a description of the extent of  Does the illness involve the followings:  (i) growth retardation and hearing impairment  (ii) multiple fracture of bones and progressive kyphoscoliosis		_	Yes Yes		N
E	Please provide the exact diagnosis and a description of the extent of  Does the illness involve the followings:  (i) growth retardation and hearing impairment  (ii) multiple fracture of bones and progressive kyphoscoliosis  (iii) positive result of skin biopsy  Please provide the results of investigations done including the results		_	Yes Yes		N
ΕC	Please provide the exact diagnosis and a description of the extent of  Does the illness involve the followings:  (i) growth retardation and hearing impairment  (ii) multiple fracture of bones and progressive kyphoscoliosis  (iii) positive result of skin biopsy  Please provide the results of investigations done including the results		_	Yes Yes		N
E	Please provide the exact diagnosis and a description of the extent of  Does the illness involve the followings:  (i) growth retardation and hearing impairment  (ii) multiple fracture of bones and progressive kyphoscoliosis  (iii) positive result of skin biopsy  Please provide the results of investigations done including the results		_	Yes Yes		N N
	Please provide the exact diagnosis and a description of the extent of  Does the illness involve the followings:  (i) growth retardation and hearing impairment  (ii) multiple fracture of bones and progressive kyphoscoliosis  (iii) positive result of skin biopsy  Please provide the results of investigations done including the results		_	Yes Yes		N N
	Please provide the exact diagnosis and a description of the extent of  Does the illness involve the followings:  (i) growth retardation and hearing impairment  (ii) multiple fracture of bones and progressive kyphoscoliosis  (iii) positive result of skin biopsy  Please provide the results of investigations done including the results		_	Yes Yes		N N N oort
EC	Please provide the exact diagnosis and a description of the extent of  Does the illness involve the followings:  (i) growth retardation and hearing impairment  (ii) multiple fracture of bones and progressive kyphoscoliosis  (iii) positive result of skin biopsy  Please provide the results of investigations done including the results		f x-ray	Yes Yes and bio	psy rep	Nort



SEC	CTION 5: SEVERE HAEMOPHILIA				
a	Please provide the exact diagnosis and a description of the extent of the illness.				
b c	Does the illness involve the followings:  (i) spontaneous haemorrhage  (ii) clotting factor VIII or factor IX of less than one (1) percent  Please provide the results of investigations done (if any)		Yes Yes		No No
<b>SEC</b>	CTION 6: RHEUMATIC FEVER WITH VALVULAR IMPAIRMENT  Please provide a description of the extent of the illness				
b c	Does the illness involve the followings:  (i) one or more heart valves with at least mild valve incompetence attributable to rheumatic fever  (ii) the valve incompetence has persisted for at least six (6) months  Please provide the results of investigations done (if any)		Yes Yes		No No
SE(	CTION 7: SEVERE JUVENILE RHEUMATOID ARTHRITIS  Please provide a description of the extent of the illness including details of any cardinal manifestations				
b	Is there documentation of the condition for at least 6 months?		Yes		No
С	Please provide the results of investigations done including the 6 months' period of documentation (if any	)			
	Signature of Attending Doctor Address and Official Stamp of	of Ho	spital .	/ Clini	
Name	& Qualification: Date (dd/mm/yyyy):				
					024.03)



SEC	CTION 8: TYPE 1 JUVENILE SPINAL AMYOTROPI	HY				
a	Please provide a description of the extent of the illness					
b	Is there progressive dysfunction of the anterior horn cells in the spinal cord and b nerves with profound weakness and bulbar dysfunction?	rainstem cranial		Yes		No
С	Please provide the results of investigations done including electromyography and	muscle biopsy report (i	f any)			
SE(	CTION 9: GLOMERULONEPHRITIS WITH NEPHRIT	FIC SYNDROME				
à	Please provide a description of the extent of the illness					
)	Does the illness involve the followings:					
	(i) a treatment regimen appropriate to the clinical presentation has been fol period to which syndrome relates?	llowed throughout the		Yes		No
	(ii) the syndrome has continued for a period of at least six (6) months with or periods of remission?	without intervening		Yes		No
=	Please provide the results of investigations done (if any)					
EΘ	CTION 10: RABIES					
a	Is the disease transmitted to the patient though a bite of an infected animal?			Yes		No
	If yes, please provide details:					
)	Is there any evidence of the followings:					
	<ul> <li>typical symptoms of difficulty in swallowing, excessive salivation, fear of and hallucinations</li> </ul>	f water (hydrophobia)		Yes		No
_	(ii) presence of rabies virus antigen or rabies-neutralizing antibody titer in the	e CSF		Yes		No
С	Please provide the results of investigations done (if any)					
	Signature of Attending Doctor Address	s and Official Stamp (	of Ho	spital ,	/ Clini	c
me	• & Qualification : Date (dd/mm	m/yyyy):				



a	CTION 11: LEUKAEMIA				
	Please provide the histological diagnosis and a description of the extent of the illness.				
-					
b	(i) Is this condition pre-malignant or borderline cancer?		Yes		No
	(ii) Is this condition Chronic Lymphocytic Leukaemia less than RAI stage 3?		Yes		No
	(iii) Is this condition in the presence of HIV infection?		Yes		No
	(iv) Is this condition another type of cancer of blood cells?		Yes		No
	(v) Is this condition a myeloproliferative or myelodysplastic disorder?		Yes		No
c	Please provide details of treatment administered (e.g. surgery, chemotherapy, radiotherapy etc)				
d	Will the patient be undergoing a bone marrow transplant?	П	Yes	П	No
	If yes, please provide the following:	ш	103	ш	110
	(i) Who is the donor?				
	who is the donor:				
	(ii) When will the transplantation be performed?				
			(dd/n	nm/yyyy)	
e	Has the patient or parent(s) or sibling(s) ever suffered from cancer, malignant, pre-malignant or other related conditions or risk factors?		Yes		No
	If yes, please provide full details with dates of consultation and the resulting diagnosis				
SEC	CTION 12: SEVERE ASTHMA				
a	Please provide a description of the extent of the illness				
b	Was hospitalization required?		Yes	<u> </u>	No
b	Was hospitalization required?  If yes, when was patient admitted and discharged from hospital?		Yes		No
b	If yes, when was patient admitted and discharged from hospital?		Yes		No
b c	If yes, when was patient admitted and discharged from hospital?  Date of Admission:  Date of Discharge:  Was there evidence of an acute attack of severe asthma with persistent status asthmaticus requiring				
	If yes, when was patient admitted and discharged from hospital?  Date of Admission:  Date of Discharge:  Was there evidence of an acute attack of severe asthma with persistent status asthmaticus requiring endotracheal intubation and mechanical ventilation for a continuous period of at least 4 hours?		Yes		No No
	If yes, when was patient admitted and discharged from hospital?  Date of Admission:  Date of Discharge:  Was there evidence of an acute attack of severe asthma with persistent status asthmaticus requiring				
	If yes, when was patient admitted and discharged from hospital?  Date of Admission:  Date of Discharge:  Was there evidence of an acute attack of severe asthma with persistent status asthmaticus requiring endotracheal intubation and mechanical ventilation for a continuous period of at least 4 hours? If yes, please specify the date(s)				
c	If yes, when was patient admitted and discharged from hospital?  Date of Admission:  Date of Discharge:  Was there evidence of an acute attack of severe asthma with persistent status asthmaticus requiring endotracheal intubation and mechanical ventilation for a continuous period of at least 4 hours? If yes, please specify the date(s)  Has the patient or parent(s) or sibling(s) ever suffered from asthma or other related conditions or risk factors?				
c	If yes, when was patient admitted and discharged from hospital?  Date of Admission:  Date of Discharge:  Was there evidence of an acute attack of severe asthma with persistent status asthmaticus requiring endotracheal intubation and mechanical ventilation for a continuous period of at least 4 hours? If yes, please specify the date(s)  Has the patient or parent(s) or sibling(s) ever suffered from asthma or other related conditions or risk		Yes		No
c	If yes, when was patient admitted and discharged from hospital?  Date of Admission:  Date of Discharge:  Was there evidence of an acute attack of severe asthma with persistent status asthmaticus requiring endotracheal intubation and mechanical ventilation for a continuous period of at least 4 hours? If yes, please specify the date(s)  Has the patient or parent(s) or sibling(s) ever suffered from asthma or other related conditions or risk factors?		Yes		No
c	If yes, when was patient admitted and discharged from hospital?  Date of Admission:  Date of Discharge:  Was there evidence of an acute attack of severe asthma with persistent status asthmaticus requiring endotracheal intubation and mechanical ventilation for a continuous period of at least 4 hours? If yes, please specify the date(s)  Has the patient or parent(s) or sibling(s) ever suffered from asthma or other related conditions or risk factors?		Yes		No



Please	e provide a description of the extent of the illness				
What	was the exact date of diagnosis?				
Was the follow	here persistent deficits in social communication and social interaction across multiple contexts, as ving:	mani		nm/yyyy) yy the	
(i)	Severe deficits in verbal and nonverbal social communication skills causing severe impairments in functioning, very limited initiation of social interactions and minimal response to social overtures from others?		Yes		N
(ii)	Restricted, repetitive patterns of behavior, interests, or activities such as inflexibility of behavior, extreme difficulty coping with change, or other restricted/repetitive behaviors markedly interfering with functioning in all spheres?		Yes		N
(iii)	Great distress/difficulty changing focus or action?		Yes		N
(iv)	Symptoms causing clinically significant impairment in social, occupational or other important areas of current functioning?		Yes		N
When	was the initial symptom(s) first presented?				
			(dd/n	nm/yyyy)	
Please	e provide details of the symptom(s) presented				
	here unequivocal evidence of autism of specified severity level 3 based on Diagnostic and Statistical al of Mental Disorders (DSM-5) lasting without interruption for a period of at least 6 months?		Yes		N
	here at least 2 different assessment performed 6 months apart? , please provide the dates of assessment:		Yes		٨
If yes,			Yes		N
If yes,	, please provide the dates of assessment:		Yes		
ls the (i) (ii)	please provide the dates of assessment:  child undergoing:				N
lf yes,	please provide the dates of assessment:  child undergoing: Behavioral therapy?		Yes		N
ls the (i) (ii)	please provide the dates of assessment:  child undergoing:  Behavioral therapy?  Psychological interventions?		Yes Yes		N N
ls the (i) (ii)	please provide the dates of assessment:  child undergoing:  Behavioral therapy?  Psychological interventions?		Yes Yes		N N
ls the (i) (ii)	please provide the dates of assessment:  child undergoing:  Behavioral therapy?  Psychological interventions?		Yes Yes		N
ls the (i) (ii)	please provide the dates of assessment:  child undergoing:  Behavioral therapy?  Psychological interventions?		Yes Yes		N
ls the (i) (ii)	child undergoing:  Behavioral therapy? Psychological interventions? Special education at a recognized institute?		Yes Yes Yes		N N N N N N N N N N N N N N N N N N N
If yes,  Is the (i) (ii) (iii)	please provide the dates of assessment:  child undergoing:  Behavioral therapy?  Psychological interventions?		Yes Yes Yes		N



## **DECLARATION OF BENEFICIAL OWNERSHIP** Is there a beneficial owner in receiving this payment? Yes No If Yes, please provide the particulars of the beneficial owner(s) to this policy and submit a copy of their NRIC / Passport (certified by your servicing adviser) to us. Name(s): NRIC / Passport No(s): Address(es): (O) \_\_\_\_(HP) Contact No(s): Relationship to Deceased Nationality: Singaporean Singaporean PR Others, please specify Note: Beneficial owner, in relation to a customer of a financial adviser, means the natural person who ultimately owns or controls a customer or the person on whose behalf a transaction is being conducted and includes the person who exercises ultimate effective control over body corporate or unincorporated. Signature of Claimant Date (dd/mm/yyyy) Name(s) NRIC No(s) Address(es) Contact No(s): (HP) Relationship



### **AUTHORIZATION FORM FOR MEDICAL REPORT**

NAME OF PATIEN	Т :	
NRIC NO.	:	POLICY NO. :
This consent form	n is required for an	insurance claim.
do so by To	source, insurance of okio Marine Life I	ffice, or organization to release to or when requested to insurance Singapore Ltd. ("Company"), any relevant re-named patient, and;
	•	nedical source, insurance office, or organization, any the above-named patient, at any time.
A photocopy of th	nis authorization sh	all have the same effect as the original.
Yours faithfully		
Signature of	f *Patient / Patient	t's Parent / Guardian
Name	:	
Address	:	
NRIC No.	:	Relationship to patient:
* If the patient is guardian	below 21 years old	, this form should be signed by the patient's parent /



#### AUTHORISATION FORM FOR CREDITING TO SINGAPORE BANK ACCOUNT

Policy No						
Type of Payment	Claims					
Please select ONE option:						
PayNow registered with Singapore NRIC/FIN						
Please note that PayNow account registered with mobile number is not accepted.						
<ul> <li>You may register for PayNow account using your Singapore NRIC/FIN via "Manage Paynow" in your internet banking or mobile banking application.</li> </ul>						
If the PayNo	• If the PayNow transaction is unsuccessful, we will send you a cheque to your mailing address.					
<ul> <li>Electronic Fund Transfer to your Singapore Bank Account</li> <li>Please attach a copy of your bank statement/passbook showing your name and bank account no. We accept bank statements with balance/transactions masked. Truncated e-statements downloaded from banks' mobile application are also acceptable as long as the document shows the account holder's name and account number on the same page.</li> </ul>						
Name of Singapore Bank	k					
Account No						
Bank Account Holder's I	Name					

#### **Declaration & Authorisation**

I/We Hereby Authorise Tokio Marine Life Insurance Singapore Ltd to Credit The Amounts Due To Me/Us To The Above Requested Paynow/Bank Account, Where Applicable. Amounts so credited would constitute valid discharge of above payment due to me/us.

#### I/We understand and agree that:

- a) Where I/we are eligible to receive payments from Tokio Marine Life Singapore Ltd ("TMLS") for policy proceeds ("Payment") as determined by TMLS, the Payment will either be credited to my/our bank account linked to my/our Singapore NRIC/FIN, which I/we have registered with a bank for PayNow or bank transfer (depending on option chosen above). For avoidance of doubt, Payment is not applicable to PayNow linked to your mobile or company UEN.
- b) By completing this form, I/we declare it is my/our responsibility to ensure that all information submitted herein is correct and complete to the best of my/our knowledge. TMLS is not obliged to ensure that all information provided by me/us herein is accurate or that it remains true and accurate at the time of processing the Payment.
- c) PayNow or the bank transfer service is not operated by TMLS and my/our access to and use of PayNow or for a bank transfer is subject to the availability of PayNow and their services and that of my/our bank for the bank transfer. TMLS does not warrant my/our use of PayNow or for a bank transfer and the use is subject to the relevant terms and conditions of PayNow and/or my/our bank.
- d) I/we shall indemnify TMLS against all costs, damages and/or losses arising from or in connection with any breach by me/us of these terms or the terms and conditions imposed by my/our bank in relation to a bank transfer, or PayNow, or their service provider, my/our bank.

Page 1 of 2



- e) TMLS shall bear no liability to me/us or any other party in the event the Payment is not made into my/our bank account otherwise, or the Payment being late, unsuccessful, or incomplete, or the suspension, termination, or discontinuance of PayNow or their services.
- f) TMLS has the sole discretion to make Payment using any other method as it deems fit and TMLS shall be entitled to terminate or suspend the Payment of your policy proceeds to me/us, and/or to add to, delete, or change the terms herein at any time without notice, without liability to me/us.
- g) TMLS shall not be deemed to provide cover and neither should TMLS be liable to pay any claim, provide any benefit under the Policy/relevant Policy or be required to process any request made to the extent that the provision of such cover, payment of such claim, provision of such benefit or processing of such request would expose TMLS (or its parent company or holding company (in both instances, whether direct or indirect) or the subsidiaries of its parent or holding company) to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the applicable jurisdiction, Singapore, the European Union, United Kingdom or United States of America.
- h) Where TMLS becomes aware that I/We, the Life Assured or any person or entity connected with the Policy/relevant Policy (see paragraph below) is/are subject to any sanction, prohibition or restriction under such resolutions, trade or economic sanctions, laws or regulations mentioned in the paragraph above, TMLS shall be entitled to block, suspend and/or terminate the Policy/relevant Policy at any time including but not limited to, not making or receiving any payments under the Policy/relevant Policy. The decision of TMLS on the aforementioned is final.
- i) A person or entity connected with the Policy/relevant Policy includes an assignee, a beneficiary, a trustee, an executor, an administrator, a director or direct/indirect shareholder or person having executive authority or natural persons appointed to act on my/our behalf, for my/our beneficial owners or beneficiaries' beneficial owners. As an ongoing obligation, I/We will immediately inform TMLS if there are any changes to the identities, status/ constitution/ establishment, particulars, and identification documents of these persons.
- j) A person who is not a party to this agreement shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms.
- k) These terms shall be governed by the laws of Singapore and the exclusive jurisdiction of the Courts of Singapore.

#### Personal Data Notice

I / We agree and consent that Tokio Marine Life Insurance Singapore Ltd. may collect, use, process and disclose the personal data in accordance with the terms and conditions as stated in the insurance application form and/or the Tokio Marine Insurance Group's Data Protection Policy available <a href="www.tokiomarine.com">www.tokiomarine.com</a> which I / we have read, understood and agreed to the same.

Signature of Assured		Date		
Name:		NRIC No:		
Email:		Mobile No:		